

It's imperative that the option to test cell phones in-store be kept. As a person who uses a cochlear implant, I can't tell just by looking at a phone if it will cause interference with my cochlear implant speech processor. I also can't tell which phone has the clearest reception, or adequate volume, just by looking at it. To first buy it, sign a contract, take it home, and then try is a cumbersome time-consuming process - especially if I need to return the phone and try others. There's no way for me to know which phone would best suit my needs without going through this process repeatedly. For these reasons, being able to try out several phones in a store is essential for people like myself with hearing loss, who use cochlear implant processors or hearing aids. I urge you to keep this option available. Thank you.